

Hi.

It's Kelly and Travis, and welcome back. This is another week of office hours. You made it all the way through week two.

So we got a lot of feedback this week, for which we are grateful. And a lot of it had to do with the quizzes this time, and particularly, the difficulty of the quizzes. So we wanted to say a few things.

First off, thank you. Thank you for the feedback. We genuinely appreciate it. We do hope to iterate the course, and all of the things that you tell us throughout the course are only going to help us make it better. So we appreciate that.

We did, however, want to say one thing, that the difficulty of the quizzes is an intentional design choice. We are aiming, when we're writing the quiz, at generating an assignment that we would give to our freshman or sophomore students here at Georgetown University. So we take it that that means it will be a challenge. We take it when we give those assignments in class that they're a challenge.

So stick with it. We agree that there's a little bit of hardship there, but we think it's worth it. And we are thrilled that so many of you are rising to the challenge. And we've got faith that you keep working hard you'll do really well.

One thing we did last week as well was experiment with the discussion board format, inviting people to take some of the discussion off platform over to Reddit to allow a little bit more back and forth.

And it has been wonderful. Their discussions over there, they've been phenomenal. If you haven't checked it out already, we really do encourage you to go take a look. If you're over there already, thanks for generating such rich, important discussions.

And one thing we opted to do this week was just to provide a little bit more information about how you can engage and follow-up with some of your posts on the edX platform itself. So you'll find that information about the edX discussion boards below this video.

And just like last time, we are going to address some of your content questions as well. So on the next page, you will hear for Maggie Little, who is answering questions for herself. And Rebecca was

unavailable, so once again, you're stuck with us. Kelly and I talked a little bit about the paradox of harm.

Don't forget to click all the way to the end of this section. You can check in and see what's been going on here and there around the mooc in the past week, see what your classmates have been up to you. And thank you for making this such a rewarding experience.

We'll see you next week.

Take care.